

## GENERAL WARRANTY CONDITIONS

1. The warranty given by KH-KIPPER for the vehicle described in this Warranty Card covers material defects as well as defects resulting from an improper manufacture process existing at the moment of body release or which appear within the period covered by the warranty.
2. The KH-KIPPER company gives warranty for the proper operating equipment within the period of 12/24<sup>1</sup> months from the date of sale.
3. The defects or damage resulting through the producer's fault and discovered in the warranty period will be repaired within 14 days from the date of their report.
4. The KH-KIPPER company commits to repair free of charge any material defects as well as defects resulting from an improper manufacture process existing at the moment of body release or which appear within the period covered by the warranty.
5. Only the KH-KIPPER company or a designated service point are entitled to decide what actions will be taken in order to repair the defect by a designated service point.
6. This warranty does not cover the vehicle chassis elements which are not part of the body.
7. In case the repair requires a supply of necessary elements from the producer, the repair time will be extended by the time of delivery of such elements.
8. The users deliver the equipment to the service point (KH-KIPPER Sp.z o.o.) and collect it on their own.
9. The warranty period will be extended by the time of the repair counted from the date of the damage report until the time of its elimination.
10. The warranty does not cover cases when the equipment is damaged as a result of:
  - improper use or use which is not in accordance with the vehicle's operation manual or storage,
  - improper maintenance or repairs performed by unauthorized persons,
  - negligence of the driver who has not followed the KH-KIPPER operation manual instructions.
11. The KH-KIPPER company does not give warranty when:
  - the body will not be serviced – inspected at the right time and in a proper service point,
  - service actions or repairs were performed by a service point which is not a KH-KIPPER service partner.
12. The warranty does not cover parts which are subject to normal wear (rubber elements, mudguards, filters, hydraulic wires etc.)

<sup>1</sup> – delete as appropriate

13. The repair will be performed on condition that the equipment under warranty is delivered with a valid warranty card.
14. The warranty does not cover the cost of standstills, profit loss, travel cost etc.  
It does not also cover the cost of cleaning, cleaning agents, other used substances as well as greases and hydraulic oils.

**ATTENTION:**

**The 12/24<sup>2</sup> month warranty for the body will be granted on condition of regular (every 6 months) performance of obligatory warranty inspections on time by an authorized KH-KIPPER service point.**

The general warranty conditions may be changed according to decisions enclosed in a separate contract.

**REGARDLESS ANY OTHER ADDITIONAL CAUSES, THE WARRANTY DOES NOT COVER:**

1. Damage resulting from an accident i.e. an event connected to an occurrence of a sudden and direct external force.
2. Failures resulting from intentional actions or acted on purpose – in bad faith.
3. Damage resulting from fire, explosion, flood.
4. Damage resulting from force majeure, road conditions, weather conditions (for e.g. corrosion of cylinder on a body which has been left raised and thus exposed to rain).
5. Damage resulting from improper/other than intended use of the body.
6. Damage of elements for which other greasing substances or consumables were used than recommended by the body producer.
7. Damage resulting from a change of original body construction or assembly of other unknown components.
8. Damage resulting from an immediate failure report.
9. Damage resulting from not following KH-KIPPER guidelines.

<sup>2</sup> – delete as appropriate